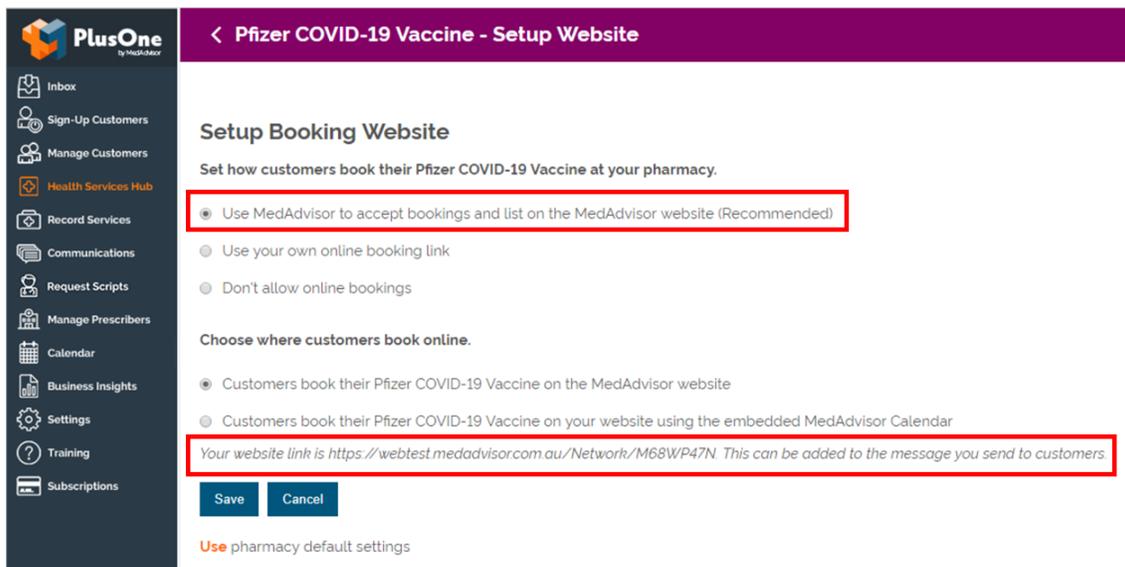


## Pfizer & 3<sup>rd</sup> dose/booster update

### Setting up your Pfizer booking URL (this can be set up prior to stock arrival)

1. In the left-hand menu of PlusOne, go to **Health Services Hub**, click on the **COVID-19 Program** tile and enable **Pfizer COVID-19 Vaccination**
2. Click **Set up Booking Website**
3. Select the FIRST option **Use MedAdvisor to accept bookings and list on the MedAdvisor website (Recommended)**. Your pharmacy's Covid-19 Pfizer booking URL is shown at the bottom. You can use this URL on various platforms such as your website/social media etc.



**PlusOne** by MedAdvisor

< Pfizer COVID-19 Vaccine - Setup Website

### Setup Booking Website

Set how customers book their Pfizer COVID-19 Vaccine at your pharmacy.

- Use MedAdvisor to accept bookings and list on the MedAdvisor website (Recommended)
- Use your own online booking link
- Don't allow online bookings

Choose where customers book online.

- Customers book their Pfizer COVID-19 Vaccine on the MedAdvisor website
- Customers book their Pfizer COVID-19 Vaccine on your website using the embedded MedAdvisor Calendar

Your website link is <https://webtest.medadvisor.com.au/Network/M68WP47N>. This can be added to the message you send to customers.

Save Cancel

Use pharmacy default settings

The above URL is only for Covid-19 Pfizer bookings. If you prefer to use your pharmacy's **Master Booking Link** to promote your Covid-19 vaccination program (one URL where patients can select the service they wish to book for), click here to [learn more](#).

**HealthDirect:** MedAdvisor will provide your Covid-19 Pfizer booking URL on your behalf to HealthDirect. It can take approx. 10 days for your booking URL to appear.

If you are using a 3<sup>rd</sup> party booking provider (eg HealthEngine), please contact them directly to confirm their process for listing your booking URL on HealthDirect.

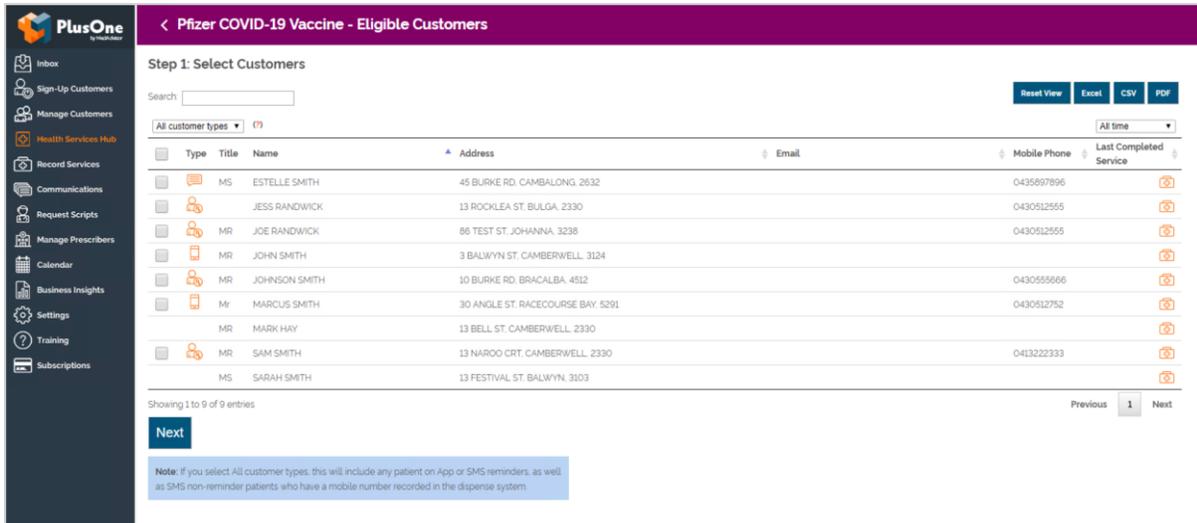
**Note:** Standard SMS costs apply for booking confirmation and booking reminders. <https://www.mymedadvisor.com/plusone/pricing>. To disable SMS confirmations and reminders, go to Calendar > Settings > Booking Confirmation and Reminder Defaults

## Setting up calendar availability

To learn how to set up your calendar availability when offering multiple brands of Covid-19 vaccinations, view page 3-6 of the [Moderna Update](#) document.

## Sending patients an invite/reminder for Pfizer booster

1. Go to **Health Services Hub**.
2. Select **Covid-19** Vaccination tile and choose **Pfizer Covid-19 Vaccine**
3. Click **Create Message** on the right hand panel.
4. A list of **eligible customers** will appear. As of the 09/11/21, the eligibility criteria is based on an age of 18 and over but is subject to change in the future. This list does **not** show when or if the patient had their 2<sup>nd</sup> AstraZeneca or Moderna dose.



**Step 1: Select Customers**

Search:

Reset View | Excel | CSV | PDF

All customer types  All time

Type	Title	Name	Address	Email	Mobile Phone	Last Completed Service
MS		ESTELLE SMITH	45 BURKE RD, CAMBALONG, 2632		0435897896	
		JESS RANDWICK	13 ROCKLEA ST, BULGA, 2330		0430512555	
MR		JOE RANDWICK	86 TEST ST, JOHANNA, 3238		0430512555	
MR		JOHN SMITH	3 BALWYN ST, CAMBERWELL, 3124			
MR		JOHNSON SMITH	10 BURKE RD, BRACALBA, 4512		0430555666	
Mr		MARCUS SMITH	30 ANGLE ST, RACECOURSE BAY, 5291		0430512752	
MR		MARK HAY	13 BELL ST, CAMBERWELL, 2330			
MR		SAM SMITH	13 NAROO CRT, CAMBERWELL, 2330		0413222333	
MS		SARAH SMITH	13 FESTIVAL ST, BALWYN, 3103			

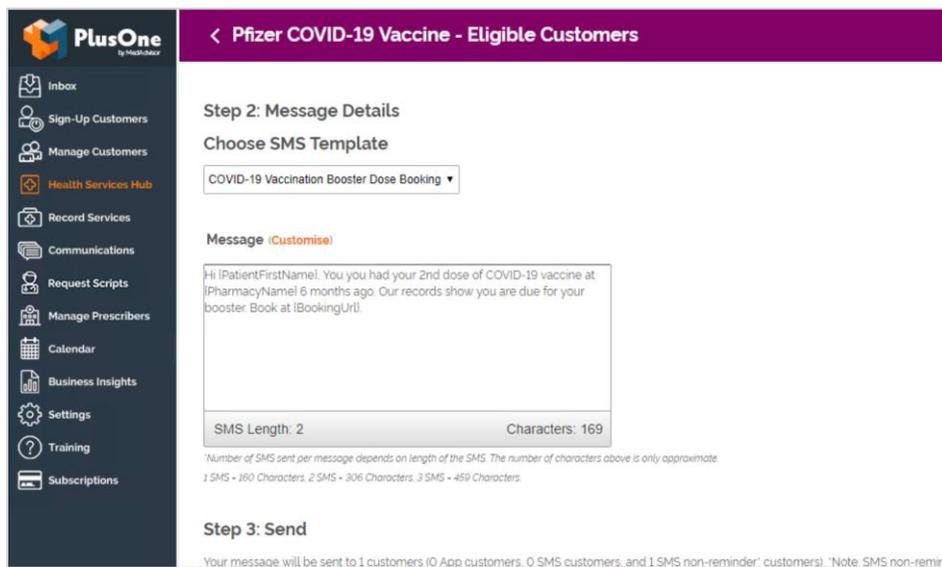
Showing 1 to 9 of 9 entries

Previous **1** Next

**Next**

*Note: If you select All customer types, this will include any patient on App or SMS reminders, as well as SMS non-reminder patients who have a mobile number recorded in the dispense system.*

5. Click **Next**.
6. Use the existing template or customise



**Step 2: Message Details**

**Choose SMS Template**

COVID-19 Vaccination Booster Dose Booking

**Message (Customise)**

Hi {PatientFirstName}. You you had your 2nd dose of COVID-19 vaccine at {PharmacyName} 6 months ago. Our records show you are due for your booster. Book at {BookingUrl}.

SMS Length: 2 Characters: 169

\*Number of SMS sent per message depends on length of the SMS. The number of characters above is only approximate  
1 SMS = 160 Characters, 2 SMS = 306 Characters, 3 SMS = 459 Characters

**Step 3: Send**

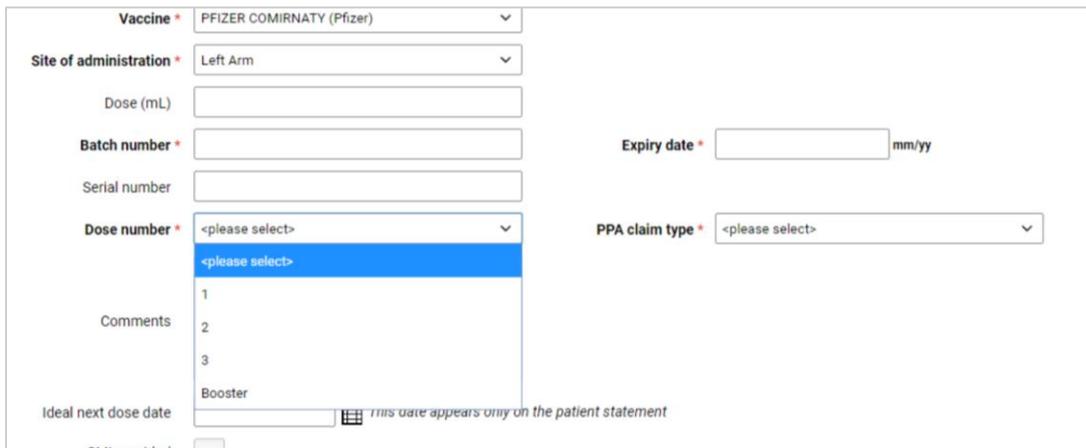
Your message will be sent to 1 customers (0 App customers, 0 SMS customers, and 1 SMS non-reminder customers). \*Note: SMS non-remind

7. Select **Send**. You will see a dialogue box to confirm that the messages have been sent.

**Note:** App messaging is free, standard SMS costs apply for messages sent to SMS customers. <https://www.mymedadvisor.com/plusone/pricing>

## Recording 3<sup>rd</sup> dose/boosters

PlusOne supports recording of 3<sup>rd</sup> dose/boosters for Covid-19 vaccinations, and this will automatically submit to AIR. Simply select the appropriate dose from the **Dose number** drop down.



The screenshot shows a form for recording a vaccine. The 'Vaccine' dropdown is set to 'PFIZER COMIRNATY (Pfizer)'. The 'Site of administration' dropdown is set to 'Left Arm'. The 'Dose (mL)' field is empty. The 'Batch number' and 'Serial number' fields are empty. The 'Dose number' dropdown is open, showing options: '<please select>', '<please select>', '1', '2', '3', and 'Booster'. The 'Expiry date' field is empty with a 'mm/yy' label. The 'PPA claim type' dropdown is set to '<please select>'. The 'Ideal next dose date' field is empty with a calendar icon and a note: 'this date appears only on the patient statement'.

Automatic PPA claiming will not be supported for 3<sup>rd</sup> dose/boosters until early 2022. Claims will need to be made manually via PPA in the meantime.

You can generate a claims report via **PlusOne > Record Services > Reports > Immunisation Report > Generate Covid-19 claim file**