



PharmaPrograms Nurofen Plus Program

Training Guide

OUR PURPOSE

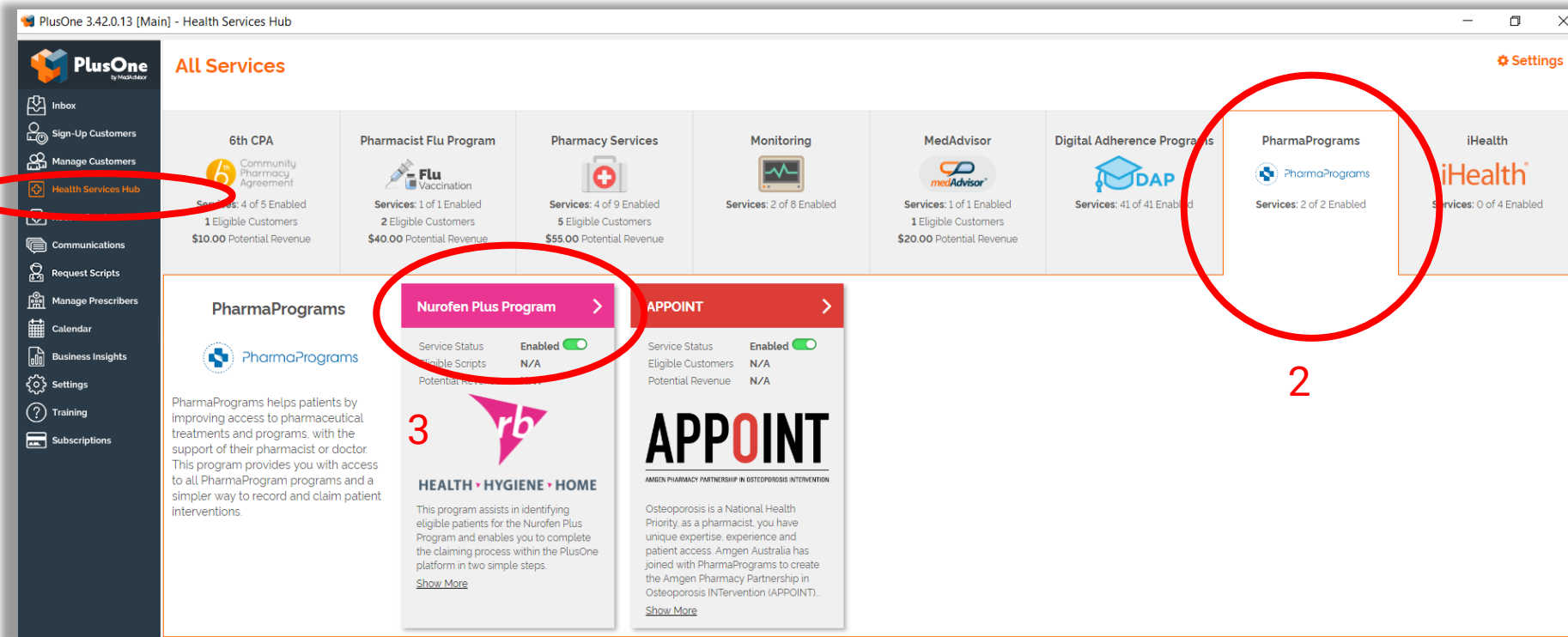
To improve the way patients can manage their medication, empowering them to feel more in control

OUR PROMISE

To be the leading Medication Hub where patients, pharmacists and healthcare practitioners can connect, facilitating improved services which help that patient

1. Setting up the program

1. The PharmaPrograms Nurofen Plus Program is located in PlusOne by MedAdvisor's Health Services Hub
2. In the Health Services Hub, select the PharmaPrograms tile
3. Select the Nurofen Plus Program to open the program *(If the Service Status appears as disabled, please enable the program)*



PlusOne 3.42.0.13 [Main] - Health Services Hub

All Services

Settings

Service	Services	Eligible Customers	Potential Revenue
6th CPA	5 Community Pharmacy Agreement	4 of 5 Enabled 1 Eligible Customers	\$10.00
Pharmacist Flu Program	Flu Vaccination	1 of 1 Enabled 2 Eligible Customers	\$40.00
Pharmacy Services	+	4 of 9 Enabled 5 Eligible Customers	\$55.00
Monitoring	ECG	2 of 8 Enabled	
MedAdvisor	medAdvisor	1 of 1 Enabled 1 Eligible Customers	\$20.00
Digital Adherence Programs	DAP	41 of 41 Enabled	
PharmaPrograms	PharmaPrograms	2 of 2 Enabled	
iHealth	iHealth	0 of 4 Enabled	

1

2

3

PharmaPrograms

Nurofen Plus Program

Service Status: Enabled

Eligible Scripts: N/A

Potential Revenue: N/A

APPOINT

Service Status: Enabled

Eligible Customers: N/A

Potential Revenue: N/A

HEALTH • HYGIENE • HOME

This program assists in identifying eligible patients for the Nurofen Plus Program and enables you to complete the claiming process within the PlusOne platform in two simple steps.

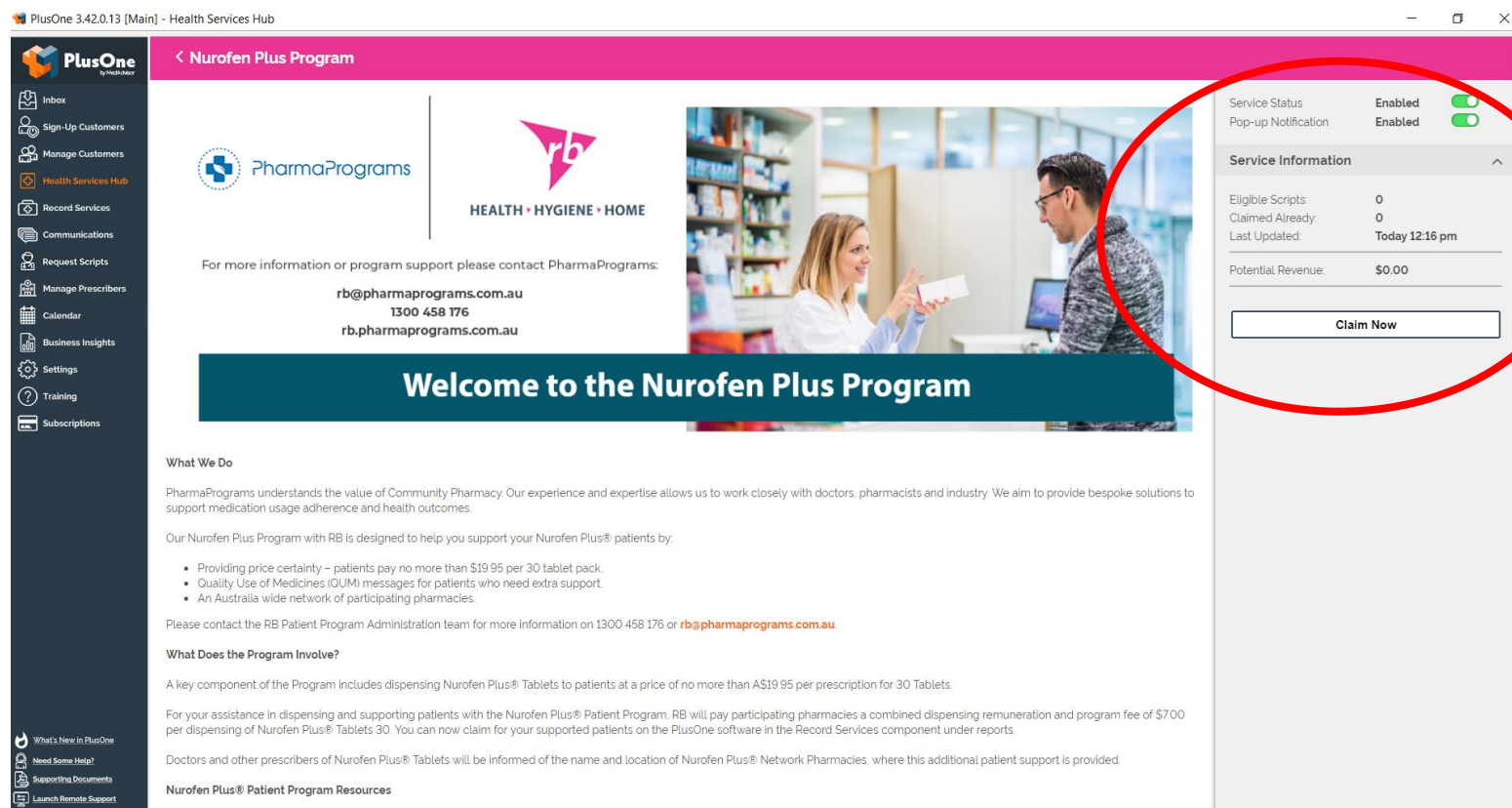
[Show More](#)

AMGEN PHARMACY PARTNERSHIP IN OSTEOPOROSIS INTERVENTION

Osteoporosis is a National Health Priority, as a pharmacist, you have unique expertise, experience and patient access. Amgen Australia has joined with PharmaPrograms to create the Amgen Pharmacy Partnership in Osteoporosis INTERvention (APPOINT).

[Show More](#)

4. Enable Pop-Up Notifications - these will pop up when you dispense Nurofen Plus to an eligible patient
5. Selecting Claim Now will direct you to the claiming report in PlusOne Record Services
6. Under Service information, you can also view the number of eligible scripts you can claim for, and the amount of you have claimed through PlusOne previously.



Handy Hint: Nurofen Plus Program Patient Program Resources can be downloaded from this screen

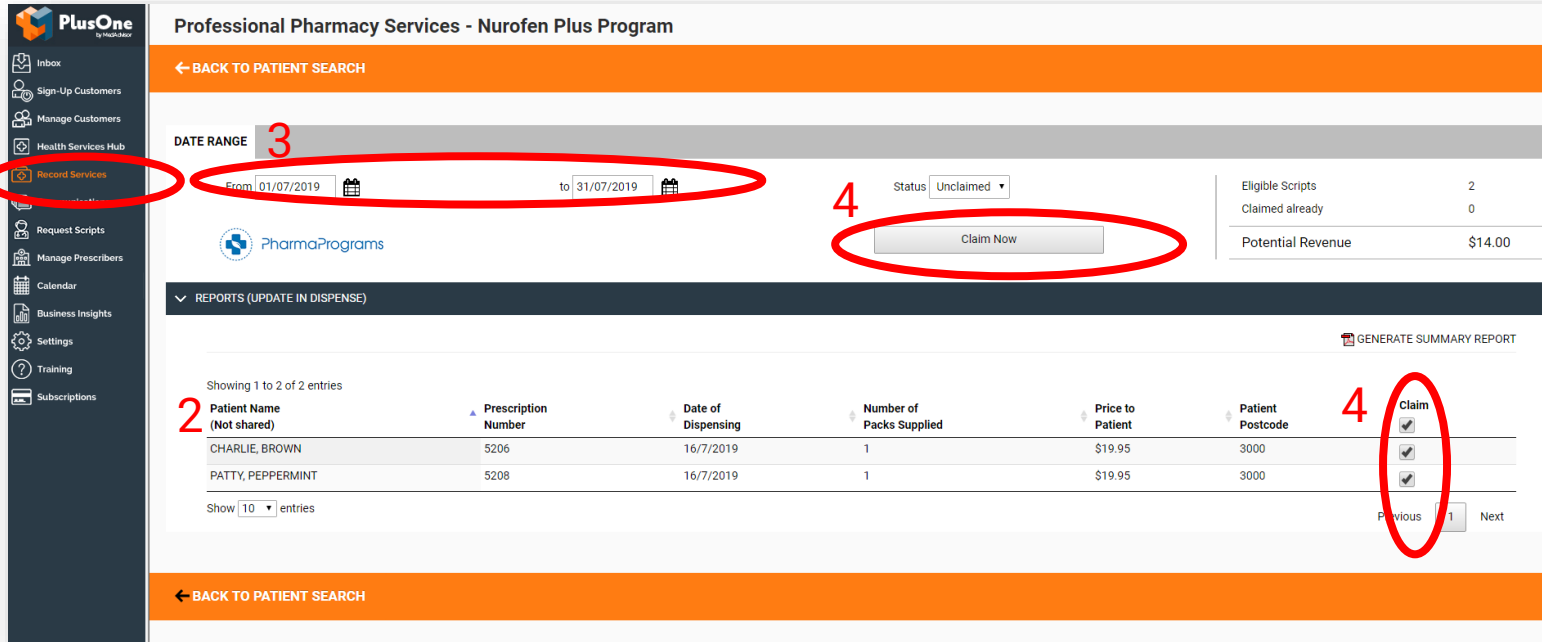
Nurofen Plus® Patient Program Resources

Pharmacies can access Nurofen Plus Patient Support Program® resources in PlusOne Health Service Hub

01 Nurofen Plus Program Invitation Letter & Terms and Conditions	Download
02 Nurofen Plus Program Welcome Letter	Download
03 Nurofen Plus Program Implementation Checklist	Download
04 Nurofen Plus Program Quick Reference Guide	Download
05 Nurofen Plus Program Staff Meeting Agenda	Download
06 Nurofen Plus Program Pharmacist Q and A	Download
07 Nurofen Plus Program Staff Shelf Talker Wobbler	Download
08 Nurofen Shelf Sign Schedules Area	Download
09 Nurofen Plus Patient Information Leaflet	Download
10 Nurofen Plus Patient Program - Doctor Referral Letter	Download
11 Nurofen Plus Patient Referral Protocol Letter to Doctor	Download
12 Nurofen Plus Product Information	Download
13 Nurofen Plus Consumer Medicine Information	Download
14 Nurofen Plus Wholesaler Order Numbers	Download

2. Processing claims

1. You can access the claim area either via the Health Services Hub (see previous page) or by going to Record Services > Reports drop down > PharmaPrograms – Nurofen Plus
2. The claiming report will display all scripts which are eligible for claiming*
3. Select the claiming date range you would like to make a claim for
4. Make sure all scripts you would like to claim for are selected and then select Claim Now



Professional Pharmacy Services - Nurofen Plus Program

← BACK TO PATIENT SEARCH

DATE RANGE **3** From 01/07/2019 to 31/07/2019 Status Unclaimed

Eligible Scripts 2
Claimed already 0
Potential Revenue \$14.00

1 Record Services

4 Claim Now

REPORTS (UPDATE IN DISPENSE) GENERATE SUMMARY REPORT

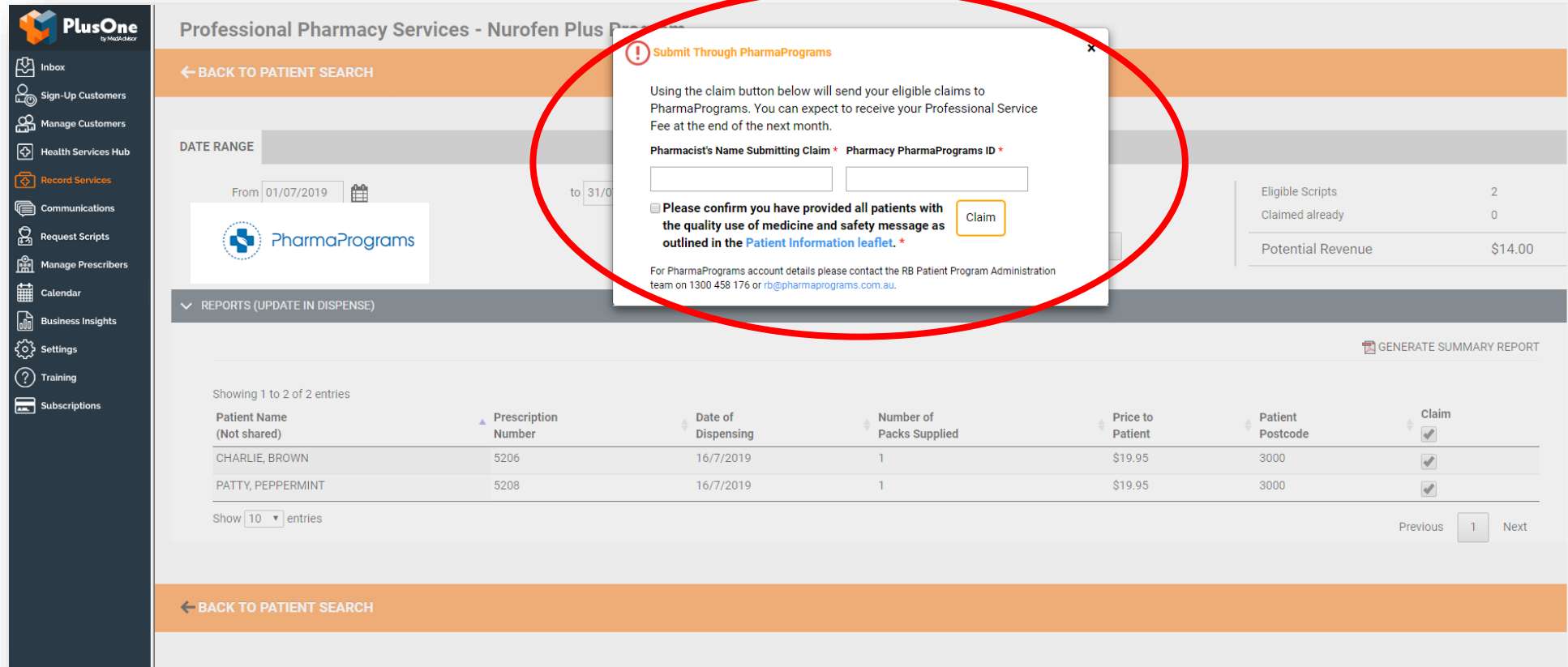
Showing 1 to 2 of 2 entries

2 Patient Name (Not shared)	Prescription Number	Date of Dispensing	Number of Packs Supplied	Price to Patient	Patient Postcode	4 Claim
CHARLIE, BROWN	5206	16/7/2019	1	\$19.95	3000	<input checked="" type="checkbox"/>
PATTY, PEPPERMINT	5208	16/7/2019	1	\$19.95	3000	<input checked="" type="checkbox"/>

Show 10 entries Previous 1 Next

← BACK TO PATIENT SEARCH

5. Enter the name of the pharmacist submitting the claim, the pharmacy's PharmaPrograms ID, confirmation of the provision of QUM and select Claim. This will send your eligible claims to PharmaPrograms for Professional Service Fees.



Submit Through PharmaPrograms

Using the claim button below will send your eligible claims to PharmaPrograms. You can expect to receive your Professional Service Fee at the end of the next month.

Pharmacist's Name Submitting Claim * Pharmacy PharmaPrograms ID *

Please confirm you have provided all patients with the quality use of medicine and safety message as outlined in the Patient Information leaflet. *

For PharmaPrograms account details please contact the RB Patient Program Administration team on 1300 458 176 or rb@pharmaprograms.com.au.

Professional Pharmacy Services - Nurofen Plus P...

← BACK TO PATIENT SEARCH

DATE RANGE From 01/07/2019 to 31/0...

PharmaPrograms

Eligible Scripts 2
Claimed already 0
Potential Revenue \$14.00

REPORTS (UPDATE IN DISPENSE) GENERATE SUMMARY REPORT

Showing 1 to 2 of 2 entries

Patient Name (Not shared)	Prescription Number	Date of Dispensing	Number of Packs Supplied	Price to Patient	Patient Postcode	Claim
CHARLIE, BROWN	5206	16/7/2019	1	\$19.95	3000	<input checked="" type="checkbox"/>
PATTY, PEPPERMINT	5208	16/7/2019	1	\$19.95	3000	<input checked="" type="checkbox"/>

Show 10 entries Previous 1 Next

← BACK TO PATIENT SEARCH

Support

Please contact MedAdvisor support for queries relating to accessing the Nurofen Plus Program information, resources, and the claiming process through PlusOne



Phone

1300 125 343

Email

support@medadvisor.com.au

For all queries relating to the PharmaPrograms Nurofen Plus Program rules, requirements and payments, please refer to the downloadable resources (see slide 3) or contact PharmaPrograms directly



Phone

1300 458 176

Email

rb@pharmaprograms.com.au