Upgrade a Customer from SMS to APP

Switching a customer from receiving SMS reminders to the MedAdvisor app is quick and easy in PlusOne by MedAdvisor.

1. Click on **Manage Customers**
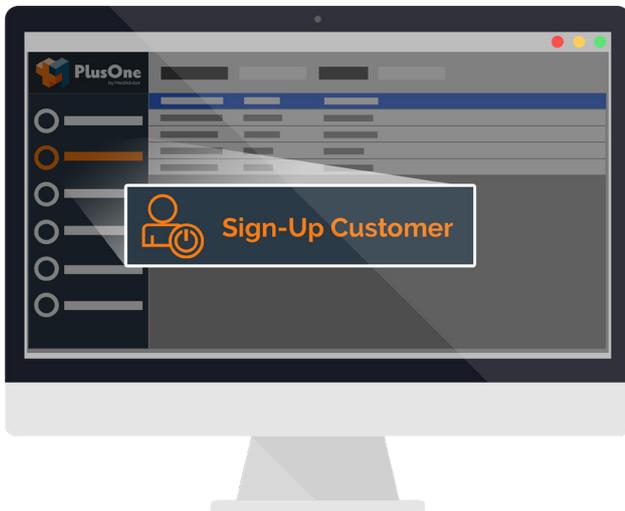
2. Enter the SMS customers details including Name, Email Address, Mobile or Medicare Card number. **Set Reminder Type as SMS** and click **'Find'.**

First Name		DVA Number	
Last Name	Smith	PlusOne App ID	
Email Address		Reminder Type	SMS
Mobile		Select Drug	<All Drugs>
Medicare Number	1	Clear	Find

3. Double Click on the customers profile and **select App** and **Instant Sign-Up** in the pop up.
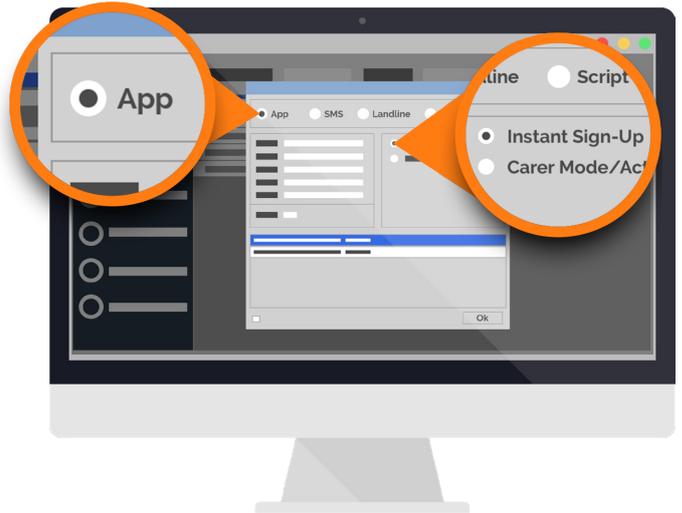
4. Enter your **Staff Initials** and **Click 'OK'**

The customer will be sent an SMS with a link to create a password and download the MedAdvisor App.

Handy tip: SMS customers will display this icon 💬 SMS in PlusOne. App customers can be identified by this icon 📱