A decorative graphic consisting of two white L-shaped lines with small white circles at their ends, one above and one below the text. Additionally, there are two overlapping circles on the right side of the slide, one larger and darker orange, and one smaller and lighter orange.

Quick Start Guide for SMS Activate – Bulk Invitation

PlusOne by MedAdvisor allows you to invite all customers to sign up to MedAdvisor. All customers with mobile numbers in dispense are eligible.

Select **Health Services Hub** from the menu and enable the **MedAdvisor** tile.

PlusOne by MedAdvisor

- Inbox
- Sign-Up Customers
- Manage Customers
- Health Services Hub**
- Record Services
- Communications
- Script Owing
- Manage Prescribers
- Calendar
- Business Insights
- Settings
- Training
- Subscriptions

Support: 1300 125 343

All Services

6th CPA Services: 5 of 5 Enabled 7 Eligible Customers \$578.02 Potential Revenue	Pharmacist Flu Program Services: 1 of 1 Enabled 6 Eligible Customers \$90.00 Potential Revenue	Pharmacy Services Services: 7 of 9 Enabled 14 Eligible Customers \$130.00 Potential Revenue	Monitoring Services: 8 of 8 Enabled 20 Eligible Customers \$210.00 Potential Revenue	MedAdvisor Services: 0 of 1 Enabled	Digital Adherence Programs Services: 15 of 15 Enabled 8 Eligible Customers \$411.60 Potential Revenue \$22.50 Sign Up Payment
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MedAdvisor is Australia's leading medication management platform, which connects patients with their pharmacy through App or SMS. The convenience of MedAdvisor improves patient engagement and loyalty, and has proven to increase adherence – leading to better health outcomes.

SMS Activate
>

Service Status **Enabled**

Eligible Customers **N/A**

Potential Revenue **N/A**

Let us take care of signing up customers to MedAdvisor. SMS Activate can identify and invite customers who have a mobile number recorded in your dispense system to join and download the App.

[Show More](#)

Select **Get Started** in the sidebar to load patients. This can take up to 15 minutes

STEP 1.
Choose **SMS non-reminder** from the drop down menu.



Step 1: Select Customers

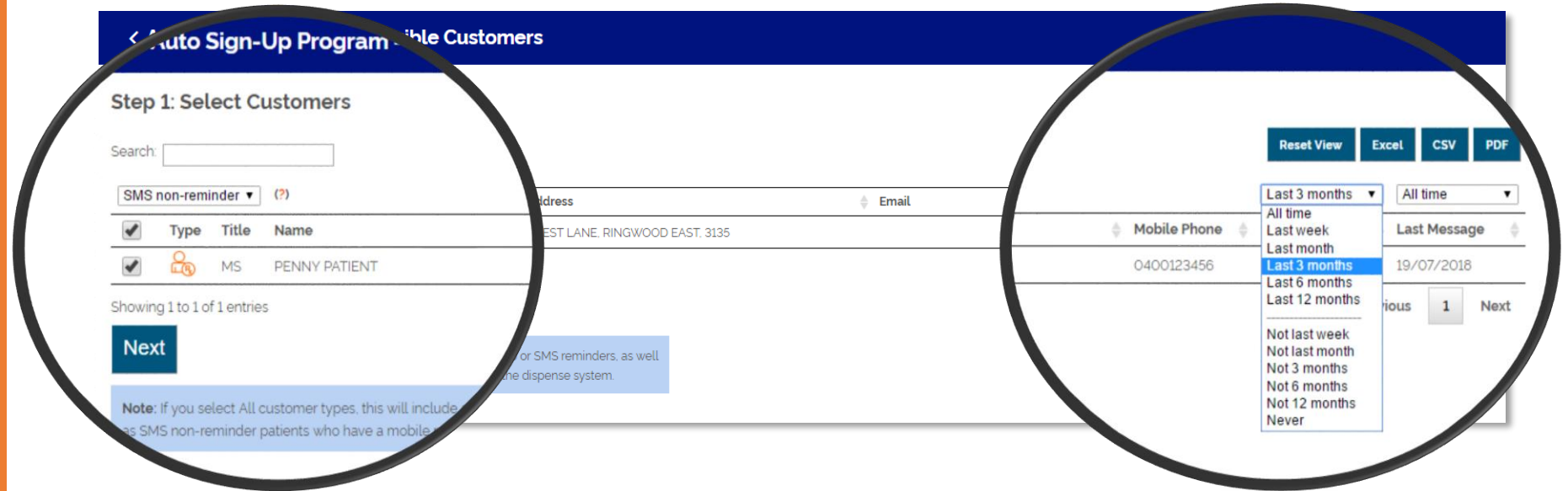
Search:

	Name
SMS non-reminder (?)	
All customer types	
App reminder	
SMS reminder	
SMS non-reminder	PENNY PATIENT
Non-contactable	

Showing 1 to 1 of 1 entries

Select all customers or individually select each customer and click **Next**.

Handy Tip:
You can filter by last dispense date to target customers who have visited your pharmacy more recently.



The screenshot shows the 'Auto Sign-Up Program' interface. The title bar reads '< Auto Sign-Up Program - Eligible Customers'. The main heading is 'Step 1: Select Customers'. Below this is a search bar and a filter dropdown set to 'SMS non-reminder'. A table lists customer information with columns for checkboxes, Type, Title, Name, Address, Email, Mobile Phone, and Last Message. A dropdown menu is open over the 'Last Message' column, showing options like 'Last 3 months', 'All time', 'Last week', etc. A 'Next' button is visible at the bottom left of the table area.

<input checked="" type="checkbox"/>	Type	Title	Name	Address	Email	Mobile Phone	Last Message
<input checked="" type="checkbox"/>	MS		PENNY PATIENT	WEST LANE, RINGWOOD EAST, 3135		0400123456	19/07/2018

Step 2: Message Details

Choose SMS Template

BulkInvite - D - order and skip queue ▾

Message

Hi {PatientFirstName}, connect with {PharmacyName} on our free app to manage and order your meds, as well as skip the queue on your next visit. Visit {ActivateURL} to download or opt out.

SMS Length: 2

Characters: 186

*Number of SMS sent per message depends on length of the SMS. The number of characters above is only approximate.
1 SMS - 160 Characters, 2 SMS - 306 Characters, 3 SMS - 459 Characters.

STEP 2:

Choose your template.

STEP 3:

Click Send



The customer will be sent an SMS inviting them to download MedAdvisor.

For more information contact Support
support@medadvisor.com.au
1300 125 343